



>>>1/24/03 12:18PM>>>

Beth,

Thank you so much for your quick response!! I have had a problem with my heat and hot water in my East Side apartment for the last month, and am trying to find out what I can do about it. So, your reply is very much appreciated!

Thanks again,
Jen

>From: "Beth Perry" <beth_perry@gw.doa.state.ri.us>

>To:

>Subject: re:tenant rights

>Date: Fri, 24 Jan 2003 09:40:23 -0500

>

>At the back of the Landlord-Tenant Handbook (2000)

><http://www.planning.state.ri.us/landlord/landlordtenant.pdf> is a list of

>agencies involved in housing issues that may be able to help you. You may

>also want to speak with a lawyer--there are 2 organizations listed near the

>end that may be able to help you with your issues. I have copied the

>sections for your convenience below.

>

>C. Agencies Involved With Housing Issues

>GOVERNMENT AGENCIES

>-- Providence Human Relations Commission (421-3708)

>151 Weybosset Street, Providence, RI 02903

>(housing information and referrals)

>-- R.I. Commission for Human Rights (222-2661)

>10 Abbott Park Place, Providence, RI 02903

>(housing discrimination: concerning families with

>children, for racial, ethnic, or religious reasons, age, or sex)

>-- R.I. Dept. for Children and Their Families (222-5212)

>Toll free abuse and neglect hot line: 1-800-RI CHILD

>610 Mt. Pleasant Avenue, Providence, RI 02908

>(emergency and long-term shelter for children: 8a.m. to 4 p.m. 222-3327

>other times (1-800-742-4453

>-- R.I. Dept. of Administration

>Statewide Planning Program (222-6183)

>One Capitol Hill, Providence, RI 02908-5873

>(housing data only)

>! Rhode Island Dept. of Elderly Affairs

>Housing Information for the elderly (222-2880, ext. 115)

>Legal Advice for the Elderly (222-2880, ext. 114)

>160 Pine Street, Providence, RI 02903 -3708

>-- R.I. Dept. of Human Services

>Housing Services (222-7392)

>206 Elmwood Avenue, Providence, RI 02907

>(housing assistance for clients and other low income people)

>NON-PROFIT AGENCIES (assistance for low income people)

>Coalition for Consumer Justice (521-1534)
>145 Waterman Street, Providence, RI 02906
>(tenant Information)
>-- Housing Hotline
>10 B Collins Street (846-4896)
>P.O. Box 3833, Newport, RI 02840
>(housing information, problem solving, and advocacy asst.)
>-- International Institute of Rhode Island (461-5940)
>645 Elmwood Avenue, Providence, RI 02907
>(housing guidance and counseling for immigrants)
>Pawtucket Office: 13 Summer Street (722-5020)
>(at Pawtucket Public Library - Mondays only)
>-- John Hope Settlement House (421-6993)
>7 Burgess Street, Providence, RI 02903
>Project Basic: 467-2050
>1043 Broad Street, Providence, RI 02903
>(tenant advocacy, organization, direct aid, and information)
>-- Joslin Community Development Corporation (421-8062)
>231 Amherst Street, Providence, RI 02909
>(housing information)
>-- Travelers Aid Helpline (351-6500)
>177 Union Street, Providence, RI 02903
>(housing and emergency shelter assistance /referrals)
>-- Urban League of R.I. (351-5000)
>246 Prairie Avenue, Providence, RI 02905
>(housing information and advocacy)
>PROVIDENCE NEIGHBORHOOD SERVICE CENTERS
>-- Elmwood Community Center (461-7940)
>155 Niagara Street, Providence, RI 02907-1892
>-- Silver Lake Community Center (944-8300)
>529 Plainfield Street, Providence, RI 02909
>Capiol City Community Centers
>-- Smith Hill Center (455-3880)
>110 Ruggles Street, Providence, RI 02908
>-- West End Community Services Center (781-4242)
>109 Bucklin Street, Providence, RI 02907
>COMMUNITY ACTION AGENCIES
>-- Blackstone Valley C.A.P., Inc, Housing Office (723-4520)
>32 Goff Avenue, Pawtucket, RI 02860
>-- Comprehensive C.A.P., Inc. (467-9610)
>311 Doric Avenue, Cranston, RI 02910-5004
>-- New Visions for Newport County (847-7821)
>19 Broadway, Newport, RI 02840
>-- Providence C.A.P., Inc. (273-2000)
>518 Hartford Avenue, Providence, RI 02909
>-- Self-Help C.A.P., Inc. (437-1000)
>100 Bullocks Point Avenue, Riverside, RI 02915
>-- South County C.A.P., Inc. (789-3016)
>1080 Kingstown Road, Peace Dale, RI 02883
>P.O. Box 3738, Peace Dale, RI 02883
>-- Tri-Town Economic Opportunity Committee, Inc. (231-2755)
>190 Putnam Avenue, Johnston, RI 02919



- >-- West Bay C.A.P., Inc. (732-4660)
- >205 Buttonwoods Avenue, Warwick, RI 02886
- >-- Woonsocket Shelter Community Action Program, Inc. (766-0844)
- >184 Sayles Street, Woonsocket, RI 02895
- >D. Lawyer Services
- >-- Rhode Island Legal Services (274-2652)
- >Main Office:
- >* 56 Pine Street (4th floor), Providence, RI 02903
- >(legal counsel/representations for poverty level individuals)
- >Branch Offices:
- >* 50 Washington Sq., Newport, RI 02840 (846-2264)
- >(legal counsel/representation for poverty level individuals)
- >-- Rhode Island Bar Association
- >115 Cedar Street, Providence, RI 02903
- >(lawyer referrals - 421-7799)
- >referrals for the elderly (521-5040)
- >(free 1/2 hr. consultation for people over 60 years old)
- >E. Local Housing Code Officials
- >To contact a local housing code or building code official about substandard
- >housing conditions
- >or structural problems call your town or city hall.
- >
- >F. Commercial Leasing/Other Estates
- >Since January 1, 1987, commercial rental laws have been listed separately
- >from residential.
- >These laws are subject to provisions under R.I. General Law, Chapters
- >34-18.1, 34-19, and 34-20
- >entitled, COMMERCIAL LEASING AND OTHER ESTATES. Seasonal or otherwise
- >temporary
- >residential housing is considered transient occupancy and, therefore, comes
- >under the provisions of the
- >aforementioned commercial chapters if subject to the state Sales and Use
- >Tax, or local lodgings tax as
- >allowed by state enabling legislation.